



## Duke's Elite Financial Policies

**Financial Obligation:** Duke's Elite relies on income from player fees to cover the expenses incurred by each team and the operational and administrative cost of running the club. Player fees will vary by team according to factors such as age group, league participation and level of play. The amount of player fees required for a particular team will be presented to all members for each new season at tryouts.

- Please note that player fees do not include costs associated with lodging and travel expenses for the player and/or family members. These costs are solely the responsibility of the family.
- Player fees are nonrefundable. These fees are not prorated if you leave the Club for any reason.

**Payment Schedule:** To accept a roster spot on a Duke's Elite team, a player must register for the Club through LeagueApps with an initial non-refundable commitment deposit of minimum of 33% due within 48 hours of acceptance of a roster spot on a team. This amount will be applied toward your annual player fee. Players must accept or reject a roster spot upon three (3) business days of receiving an offer.

- Player fees will be collected automatically via monthly credit card or ACH payments, managed through the player's LeagueApps account. The monthly payment of player fees will vary by team.
- Players who are withdrawing from the Club must notify their coach and Club Administration, in writing, of their intent to do so.
- Player accounts must be paid in full prior to being placed on a Duke's Elite roster for the following season.

**Multiple Player Families:** Families with two (2) or more players in Duke's Elite are eligible to receive a discounted player fee. It is the family's responsibility to request the discount from the Club Administration. A 5% discount will be applied to the player fees of the sibling with the lowest annual player fee within Duke's Elite. This discount only applies to player dues within Duke's Elite. This discount does not apply to travel costs, or any other costs associated with the player's participation with Duke's Elite.

Families with three (3) or more players in Duke's Elite are eligible to receive a discounted player fee. It is the family's responsibility to request the discount from the Club Administration. A 10% discount will be applied to the player fees of the sibling with the lowest annual player fee within Duke's Elite. This discount only applies to player dues within Duke's Elite. This discount does not apply to travel costs, or any other costs associated with the player's participation with Duke's Elite.

**Nonpayment of Fees:** Nonpayment of fees can lead to playing or travel restrictions or expulsion from the club. It is the responsibility of the family to maintain valid payment information in their player's LeagueApps account to ensure that all payments are successfully processed as scheduled. If payments are not made by the payment due date, Duke's Elite's finance team will send an email reminding the family that fees are due. If a player account is 30 days past due, the General Manager will be notified that the family is in arrears and the following actions may be taken until the family's payments are current:

- Player suspended from training
- Player suspended from playing in games, tournaments, showcases
- Player suspended from the team and tournaments will be notified that the player is not in good standing with Duke's Elite.



- Referral to 3rd Party Collections Service
  - All fees associated with debt collection will be added to the total debt

**Player Fee Financial Aid:** Scholarships toward player fees are awarded based on financial need. To be eligible to receive a need-based scholarship, the scholarship application must be filled out in its entirety and all requested documents submitted by the date requested. Incomplete applications, and applications submitted without the requested documentation, will not be accepted. Please submit any additional information or commentary that will help the committee review your application. The initial commitment deposit must be paid at the time of registration with Duke's Elite even if you are applying for financial aid.

- Duke's Elite only has a specified amount of money budgeted for player fee scholarships each year. Applying for a player fee scholarship does not guarantee a player fee scholarship award. Awards are based on several factors including family income, number of family members, and the number of applicants. If additional help is needed in fulfilling your financial obligation to the Club, please contact Duke's Elite's administration.

**Mid-Season Roster Additions/Transfers:** Player fees for players added/transferred in during a season will be determined by Duke's Elite Finance based on the team's remaining playing season and associated costs.

**Injured Players:** A player injured for three (3) months or more may receive a reduction in the player fee provided he/she applies to the Club for a reduction and provides a doctor's report on the condition of the player, the probable duration of the injury, and any recommended physical therapy. The player should indicate on the application whether he/she intends to remain on the roster after recovering from the injury and completing any rehabilitation period. The finance committee will review any application for fee reduction and determine whether to grant a reduction and, if so, in what amount.

- Returning players who are injured at the start of the season and plan to remain active with the team (attend practices, receive team information) with the hopes of returning to the roster after recovering from the injury are expected to register with the Club at the start of the season, prior to attending a team event, and pay the initial deposit. Player fees will be assessed for this player upon return to play.

**Program Withdrawal/Refund Policy:** Player fees are nonrefundable. These fees are not prorated if you leave the Club for any reason. Requests for refunds for a Program camp or Program clinic will be treated as follows:

- 8 or more days prior to the start date of any team season, camp or clinic or program:
  - A player withdrawal for any reason (excluding a medical reason) will result in a 50% refund.
- 7 or fewer days prior to the start of any team season, camp or clinic or program:
  - A player withdrawal (excluding a medical reason) will result in no refund.
- Prior to the start date of any team season, camp or clinic, a player withdrawal due to a certified medical reason will result in a refund. Duke's Elite will retain \$25 of the payment for administrative costs. A written statement from a non-parent medical professional must be provided.
- After the start date of any team season, camp or clinic or program, a player withdrawal for any reason will result in no refund.